

**Electricity Facts Label (EFL) VETERAN ENERGY Smart 12 AEP Texas North Service Area** Issue Date: March 01, 2024

Average Monthly Use	500 kWh	1,000 kWh	2,000 kWh
Average Price per kWh	28.0¢	14.0¢	14.5¢

These average prices are examples. Your price for electricity service will vary depending upon your actual usage.

This price disclosure is based on the following components:

Base Charge: \$140 per billing cycle

Energy Charge: 14.9¢ per kWh in excess of 1000 kWh

**Electricity** Price

AEP Texas North Service Area ('TDU') Charges: not passed through; included in these charges

If you use at least 1 kWh, you will be charged \$140. The Fixed rate Energy Charge does not apply to any usage below 1001 kWh. Your average price per kWh will vary depending upon your actual usage.

Example #1: If you use 400 kWh, you will be billed \$140.00 plus taxes and fees. Example #2: If you use 900 kWh, you will be billed \$140.00 plus taxes and fees. Example #3: If you use 1400 kWh, you will be billed \$199.60 plus taxes and fees.

The average prices listed above do not include facility relocation fees or other charges ordered by a municipality. For more information, see www.VeteranEnergyUSA.com/municipal-fees.

## **Key Terms**

**Disclosure** Chart

This is a paperless product. All bills, contract-related notices and other documents will be sent electronically via email including but not limited to contracts, disclosures, contract expiration notices and disconnect notices. A valid email address must be maintained while receiving service on this plan. Failure to provide and maintain a valid email address while on this plan may subject customer to certain fees described in the Terms of Service Agreement, including the e-Docs Breakage Fee. See Terms of Service for a full listing of fees and other terms.

	Type of Product	Fixed Rate
	Contract Term	12 months
	Do I have a termination fee or any fees associated with terminating service?	Yes. A termination fee of \$20 multiplied by the number of months remaining on the term of your contract will apply.
	Can my price change during contract period? If my price can change, how much will it change and by how much?	Yes. Your price can change if there are changes in TDU charges; changes to the Electricity Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws or regulatory actions that impose new or modified fees or costs that are outside our control.
	What other fees may I be charged?	For a full list of fees please see the "Pricing and Fees" section of your Terms of Service.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	No
	Renewable Content	7%, with option to upgrade to 100% Texas Wind during enrollment.
	Statewide average renewable content	31%
d E	rands LLC dba Veteran Energy	PUC REP Certificate No. 10041

Value Based Brands LLC dba Veteran Energy

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